

CHILD SUPPORT SERVICES

Mission

The mission of the California Child Support Program is to promote the well being of children and the self sufficiency of families by assisting both parents in meeting the financial, medical and emotional needs of their children through the delivery of quality child support establishment, collection and distribution services. El Dorado County Child Support Services meets the State's mission by providing County residents the opportunity to receive services in the Placerville and South Lake Tahoe offices.

Program Summaries

Child Support Services
Positions: 56

Total Appropriations: \$4,927,142
Net County Cost: \$0

The Child Support Program is a Federal/State/local mandated partnership aimed at establishing paternity and enforcement of child support and medical support. The Federal Child Support Enforcement Program was established in 1975 nationwide. A restructuring of the child support program in 2000 through State reform legislation allows counties to independently operate under the State Department of Child Support Services. The goals of this program are to promote the well being of children and self sufficiency of families. Services are provided at no cost to the clients.

Fiscal Year 2007-08 Major Accomplishments

Maintain Vibrant and Healthy Communities

- Collections for FY 2006-07 were \$13,573,166. These collections reimburse welfare funds and, more importantly, go to families.
- The department ranked 14th in the State of California for performance in FY 2006-07.

Improve Technology Efficiencies and Enhance Services

- Successfully led California's effort in conversion to California's first statewide automation system, Child Support Enforcement (CSE). El Dorado County participated as a pilot and the effort was successful. El Dorado County has been up and running on CSE since May 2007.
- Members of the Child Support Services Department participate on several El Dorado County committees such as the IT Steering Committee and the Website Improvement Committee.

Develop Collaborative Solutions

- Increased outreach contacts to include the Miwok Tribe, El Dorado County High School District Health Teachers, St Patrick's Unwed Mother Home, Charter Community School Teen Mom program and Pregnancy Counsel of El Dorado County.
- Contributed to the School Attendance Review Board through outreach and community involvements.

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Improve External and Internal Communication

- Met with Court commissioners monthly to assess our performance and effectiveness in court and with the interactions we have with the courts and need for improvement.
- Published a quarterly department newsletter for staff to communicate performance, opportunities, and future developments.

Fiscal Year 2008-09 Goals and Objectives

Maintain Vibrant and Healthy Communities

- Increase collections for all children in need. Initiate new and innovative tools that produce more aggressive enforcement, more customer friendly case opening and communication with staff, and better locate opportunities.

Develop Collaborative Solutions

- Increase outreach opportunities. Visit more of the El Dorado County High Schools and Charter Schools. Increase outreach to Head start programs and pregnancy counsel.

Improve Technology Efficiencies and Enhance Services

- Improve efficiency by making services more streamlined and accessible via technology improvements.
- Use technology improvements to provide the most cost effective services.

Improve External and Internal Communication

- Improve communication with staff and stakeholders. Implement new user friendly case opening process with improved email communication built in.
- Increase awareness of consequences for failing to pay support for children. Work with the District Attorney to publish and aggressively pursue non custodial parents with warrants for failure to pay.

Promote Positive Employee Climate

- Keep staff informed on issues and events that effect their clientele or economics.
- Encourage promotion and educational opportunities.

Chief Administrative Office Comments

The Proposed Budget represents an overall decrease of \$149,974 in appropriations when compared to the FY 2007-08 Final Budget. There is no Net County Cost associated with this department.

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Due to reductions in State funding and increasing costs, the department is eliminating one vacant Child Support Specialist I/II position. The most significant cost reduction for the department is in Intrafund Transfers for Countywide A87 charges. These costs went from \$331,031 in FY 2007-08 to \$97,515 in FY 2008-09. The reduction of \$233,516 is primarily associated with IT related costs that have decreased due to the department's transfer from the County mainframe system to the new California Statewide Automated Child Support System.

Personnel Allocations

Classification Titles	Adjusted 2007-08	Reqst'd 2008-09	Recm'd 2008-09	Diff from Adjusted
Director of Child Support Services	1.00	1.00	1.00	0.00
Accounting Technician	5.00	5.00	5.00	0.00
Child Support Attorney I-IV	3.00	3.00	3.00	0.00
Child Support Investigator I/II	2.00	2.00	2.00	0.00
Child Support Specialist I/II	23.00	22.00	22.00	-1.00
Child Support Specialist III	4.00	4.00	4.00	0.00
Child Support Supervisor	5.00	5.00	5.00	0.00
Deputy Director of Child Support Services	1.00	1.00	1.00	0.00
Legal Clerk I/II	8.00	8.00	8.00	0.00
Legal Clerk III	1.00	1.00	1.00	0.00
Personnel Assistant	1.00	1.00	1.00	0.00
Program Manager	1.00	1.00	1.00	0.00
Staff Services Manager	1.00	1.00	1.00	0.00
Sr. Information Technology Dept Coord	1.00	1.00	1.00	0.00
Department Total	57.00	56.00	56.00	-1.00

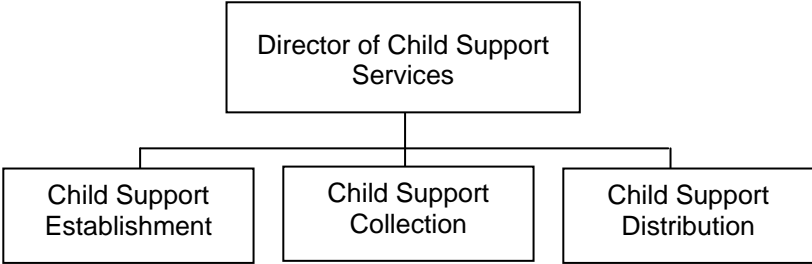
CHILD SUPPORT SERVICES

Financial Information by Fund Type

FUND TYPE: 10 GENERAL FUND
 DEPARTMENT: 79 CHILD SUPPORT SERVICES

		PRIOR YR ACTUAL	CURRENT YR APPROVED BUDGET	DEPARTMENT REQUEST	CAO RECOMMENDED BUDGET	DIFFERENCE
TYPE: R REVENUE						
CLASS	CLASS TITLE					
04	REV: USE OF MONEY & PROPERTY	97,783	15,000	0	0	-15,000
05	REV: STATE INTERGOVERNMENTAL	53,014	99,569	99,569	99,569	0
20	REV: OTHER FINANCING SOURCES	4,570,109	4,962,547	4,827,573	4,827,573	-134,974
TYPE: R SUBTOTAL		4,720,906	5,077,116	4,927,142	4,927,142	-149,974
TYPE: E EXPENDITURE						
CLASS	CLASS TITLE					
30	SALARY & EMPLOYEE BENEFITS	3,674,318	4,089,779	4,143,375	4,143,375	53,596
40	SERVICE & SUPPLIES	564,612	464,460	536,104	536,104	71,644
50	OTHER CHARGES	1,166	3,958	0	0	-3,958
60	FIXED ASSETS	119,059	4,566	0	0	-4,566
72	INTRAFUND TRANSFERS	418,991	514,353	247,663	247,663	-266,690
TYPE: E SUBTOTAL		4,778,147	5,077,116	4,927,142	4,927,142	-149,974
FUND TYPE:	10 SUBTOTAL	57,240	0	0	0	0
DEPARTMENT:	79 SUBTOTAL	57,240	0	0	0	0

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Positions: 56