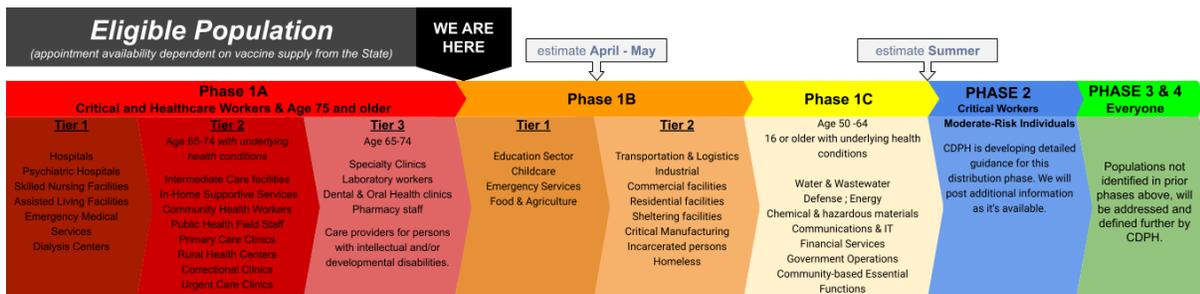


# COVID-19 VACCINE INFORMATION & FAQ



## How can I get vaccinated?

Eligibility for a vaccine is released in phases determined by the State, shown here: <https://www.edcgov.us/Government/hhsa/Pages/EDCCCOVID-19-clinics.aspx>. Eligibility is not the same as being able to make an appointment for a vaccine. Eligible populations are currently those in Phase 1a tier 1-3 and Phase 1b tier 1A as shown here:



Note: Rate of progression is based on allocations made to El Dorado County by the state. Graphic will be updated as progression is made.

Appointments are dependent on the supply provided to the County by the State.

El Dorado County Public Health offices in Placerville and South Lake Tahoe and all six Safeway Pharmacies in El Dorado County administer vaccinations based on eligibility and vaccine supply. Information on which groups are eligible to receive a vaccine and appointment availability is available on the [County's COVID-19 website](#). Vaccine appointments may be made online or by calling the Safeway pharmacies directly. The phone numbers are on the website.

If you are currently *eligible* for a vaccine and receive care from a doctor affiliated with a health system, check their website for vaccine availability. Some are scheduling appointments while others are conducting targeted outreach:

- **Kaiser Permanente** is scheduling appointments on its [website](#)
- **Sutter Health** is scheduling appointments on its [website](#)
- **UC Davis Health** is offering vaccinations to high-risk seniors by invitation\*. Look for more information on their [website](#)
- **Dignity Health** is offering vaccinations to high-risk seniors by invitation\*. Look for more information on their [website](#)
- **Marshall Medical Center** is offering vaccinations to high-risk seniors by invitation\*. Look for more information on their [website](#)
- **Barton Health** is not currently offering vaccinations Look for more information on their [website](#)
- **El Dorado Community Health Centers** is offering vaccinations to high-risk seniors by invitation\*. Look for more information on their [website](#)
- **Shingle Springs Health & Wellness** is not currently offering vaccinations Look for more information on their [website](#)

*\*As vaccines become available, some healthcare providers are contacting their high-risk patients aged 65+ directly. If you are a patient at one of these offices, please monitor the phone number or email you have on file. Do not call for an appointment; please wait for your invitation.*

### **Where can I register in the County for the vaccination?**

When we have vaccine available, you can register for an appointment from our website at:

<https://www.edcgov.us/Government/hhsa/Pages/EDCCOVID-19-clinics.aspx>.

If you are not yet eligible for a vaccine, you can register [HERE](#) to be notified when your Phase/Tier is eligible. Please note this is only for individuals who are not currently eligible to receive a vaccine. If you are eligible, please make an appointment when one is available.

### **I'm eligible; why can't I make an appointment?**

Appointments are currently booked through mid-February at both County Public Health offices and Safeway pharmacies. Appointment availability is based on vaccine supply, which can change without notice. More slots will open as we receive more doses from the State. Check the

County's [website](#) frequently, as appointments may be added as supply is received.

**How do I get my second dose from Public Health or from Safeway?**

If you received your first dose from our Public Health office, you will be contacted by Public Health when we have appointments available for second shots, approximately Feb. 11.

If you received your first vaccine from a Safeway, follow the link on your confirmation email or text from your first appointment. If there are no dates available, please contact the pharmacy at which you received your first dose. If you are scheduled for an upcoming appointment at Safeway, you will be able to make your second dose appointment at that time.

**I signed up to get a notification to get a vaccine. When will I get my shot?**

The County briefly provided a service to be alerted to “surplus” vaccine. We suspended that service after more than 22,000 signed up. The State has only provided 19,875 vaccines in total to date, all of which are earmarked for appointments already done and those scheduled through mid-February.

We are working our way through the list as appointments become available, depending on vaccines received from the State, and we are planning 65+ and 75+ drive-thru clinics in mid-February. Please check [this website](#) as that time approaches.

**I'm a senior without Internet access. How can I get help with booking an appointment online?**

If you're a senior age 75+ and don't have internet access or a computer, please ask a trusted family member or friend for assistance first. If you still need help, call (530) 295-4101 and leave a message with your contact information. Staff will call to help walk you through the process. Please have your medical ID card information ready.

**I'm a senior with Internet access/a computer. How can I get help booking an appointment online?**

Each of the County's six libraries has staff available to assist you with registering for an appointment to receive a vaccine. If no appointments are available and you have a computer and internet at home, staff will teach you

how to check for upcoming appointments. Library hours vary by location, so please visit [this web page](#) for locations and hours of operation.

**Is the County planning to open up more appointments?**

Until we receive additional vaccines from the State, we cannot open more appointments. We will not schedule appointments unless we have the vaccine to give. The County is planning to hold some 65+ only and 75+ only drive-thru clinics when we receive shipments from the State. Please check this [website](#) for updates.

**When will more vaccine be available so I can make an appointment?**

We receive weekly shipments from the State, but they are insufficient to meet the demand. A vaccine inventory chart that shows the running total we have received of both Pfizer and Moderna vaccines. You can see the chart here: <https://www.edcgov.us/Government/hhsa/Pages/EDCCOVID-19-vaccine.aspx>

**Can I get notified when appointments are available?**

You can sign up for an [eligibility alert](#) when your phase/tier comes up, but it's not the same as being able to make an appointment. Appointments become available when we receive more vaccine supply.

The State is piloting a service that allows for both a notification of when you become eligible to receive a vaccine and when an appointment is available near you. More information will be released when the service available in El Dorado County.