



VETERANS EXEMPTION - FREQUENTLY ASKED QUESTIONS (FAQs)

- 1. What documentation do I need to submit to apply for a Veteran's Exemption?**
 - Veteran's proof of honorable discharge (DD 214)
 - Proof that the business owner is a sole proprietor (not an LLC, Inc., or any other type of corporation). Proof can be a business license, a Board of Equalization Identification Number or a copy of their Business Lease.
 - Copy of a personal identification.

- 2. What fees would be exempted? Fees waived under the Veteran's Exemption are:**
 - Plan check fees for plan review and inspection fees (exemption does not include rechecks for expedited inspections or expedited plan review).
 - Public Health Permit fees for operation of a food facility (exemption does not include fees for reinspections, regrades, or hearings).

- 3. Can the business be owned by two people and still qualify for the Veteran's Exemption?**
 - No, unless both persons qualify for a Veteran's Exemption.

- 4. What is the most common reason why a Veteran's Exemption is denied?**
 - The business is not owned by a sole owner (no sole proprietorship).

- 5. Under what circumstances can my fees be refunded if I file for a Veteran's Exemption after I paid for them?**
 - While already paid fees will not be refunded, you have the option of waiting for the Veteran's Exemption review and approval before starting operations and be exempted from the current year's permit fees. Fees will be exempted for the next permit billing cycle.

- 6. I started the plan check process and paid for plan check fees; I later found out that I may qualify for a Veteran's Exemption. Can my fees be refunded?**
 - Fees already paid will not be refunded; however, permit fees for the next billing cycle will be exempted. Additionally, you have the option to wait for the exemption to be approved before applying and paying for the permit.

- 7. I obtained a Public Health Permit to operate a food facility three months ago; I later found out that I may qualify for a Veteran's Exemption from permit fees. Can my fees be refunded?**
 - While fees already paid for won't be refunded, permit fees will be exempted for the next permit billing cycle.

- 8. Can Veterans operate multiple businesses and still be exempted from permit fees?**
 - Yes, Veterans can take advantage of the exemption at multiple businesses, as long as they are listed as the sole proprietor.