

<p><b>To log in to or update your CAHAN profile:</b></p> <p>Log on to:  <a href="https://support.everbridge.com/">https://support.everbridge.com/</a></p> <p>Enter your username:  <hr/></p> <p>Enter your password:  <hr/></p> <p>Or contact your county's local HAN Coordinator for instructions.</p>	<p>For lost login or forgotten password issues, please contact:</p> <p><b>Everbridge Technical Support:</b></p> <p><b>+1 818-230-9798</b></p> <p>Or:</p> <p><b>(866) 436-4911</b></p> <p>Email:  <a href="mailto:support@everbridge.com">support@everbridge.com</a></p>	<p><b>For other issues, please contact your local HAN Coordinator or the CAHAN Team.</b></p> <p>Local HAN Coordinators  <a href="mailto:phyllis.houser@edcgov.us">phyllis.houser@edcgov.us</a>  <a href="mailto:michelle.patterson@edcgov.us">michelle.patterson@edcgov.us</a></p> <p>The CAHAN Team:  <a href="mailto:CAHANinfo@cdph.ca.gov">CAHANinfo@cdph.ca.gov</a></p>	<p><b>Confirming an alert:</b></p> <p><b>Always read or listen to the complete message to obtain instructions.</b></p> <p><b>By email:</b> Click on the “click here to confirm receipt” link or other relevant link in the body of the email.  <b>By Phone:</b> Listen to the complete message and follow the instructions (i.e. “Press 1 to confirm” etc.)  <b>By text:</b> Text 1 to confirm or select another of the provided numeric options.</p>
<p><b>CAHAN</b> <small>California HEALTH ALERT NETWORK</small></p> <p><b>Pocket Guide</b></p>	 <p>California Department of Public Health  CBPH</p>	<p><b>Sample CAHAN email alert</b></p>  <p>Click the link to confirm.</p>	<p><b>CAHAN Alert Levels</b></p> <p><b>Emergency Alert: Action Required</b></p> <p>This is a high level alert and requires confirmation and/or other action from the recipient.</p> <p><b>Health Notification</b></p> <p>This is an important update or guidance document. <u>No</u> confirmation is needed.</p> <p><b>Informational Bulletin</b></p> <p>This is an “FYI.” <u>No</u> confirmation is needed.</p>

