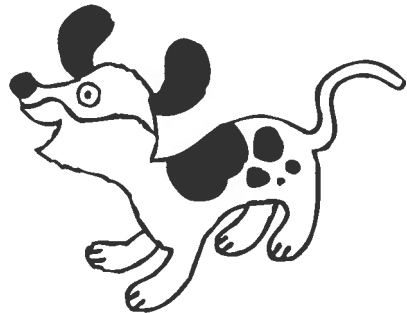


Remember that dogs bark for various reasons. Addressing the problem, which may include relocating the animal, reducing stimulus, addressing anxiety, retraining or purchasing anti-barking devices takes time. Please be patient to allow an owner to take action.



Please note: All complainants will be required to be in compliance with El Dorado County licensing for their own dogs.

TO REPORT A BARKING COMPLAINT

**Call El Dorado County
Animal Services**

(Western Slope)

(530) 621-5795

**Or contact us at our business
office at:
6435 Capitol Avenue
Diamond Springs, CA 95619**

**Call El Dorado County
Animal Services**

(South Lake Tahoe)

(530) 573-7925

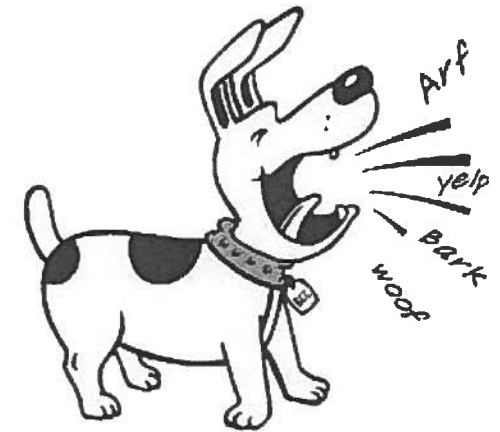
**Or contact us at our shelter at:
1120 Shakori Drive
South Lake Tahoe, CA 96150**

www.edcgov/animalservices

(June 2009)

**SO YOU HAVE A
NEIGHBOR WITH A**

Barking Dog



**EL DORADO COUNTY
ANIMAL SERVICES**



ANIMALS DISTURBING THE PEACE

EL DORADO COUNTY ORDINANCE 6.12.060

“It is unlawful and a public nuisance for any animal to be allowed, permitted or caused to utter any frequent or continuous noise of an irritating or raucous nature which disturbs the peace and quiet of any person.”

El Dorado County Animal Services personnel will respond to complaints of animals disturbing the peace. However, resolution of the problem may take some time and several contacts.

STEPS TO ADDRESSING BARKING COMPLAINTS

1. If you are comfortable, your first step should be to attempt a non-confrontational conversation with your neighbor. Many times an owner is unaware that their dog is disturbing the peace as the animal only barks when the homeowners are away. If this does not work to resolve the disturbance, DO NOT WAIT until you are completely frustrated to contact Animal Services. Give us a call.
2. For a first noise complaint to Animal Services, a “Barking Letter” from the department is sent to the resident, informing them that a complaint has been made. In order to begin the process of noise disturbance resolution, a date and timeframe of the most recent incident, along with a description of the dog, and an address of the owner MUST be provided. Please give some time (about two weeks) for the owner to receive the letter and take action to prevent the barking.
3. At the second & third noise disturbance complaint, an Animal Services Officer will respond to the residence. The complaint will be discussed and suggestions made by the officer to reduce the noise. Remember that finding the reason for the barking is part of the process in stopping the excessive noise. County dog licensing enforcement will be addressed at this time as well.
4. At the fourth noise complaint, the reporting party or caller is contacted by the Animal Services officer to see if they would like to request a “Citizen’s Citation.” The complainant must be willing to go to court if necessary to prove the case of disturbing the peace.
5. After all attempts to resolve late night or early morning barking complaints, Animal Services may ‘flag’ the residence for a response from the El Dorado County Sheriff’s Office.